

Around the clock access

Online. On time.

Don't get us wrong. We love seeing you in the branch and in the drive thru. But we realize sometimes you may be too busy to drop by. You need 24/7 access to your money. That's why we offer free online services – home banking, bill pay, ACH electronic payments, eStatements and eAlerts – for you.

Free Online Home Banking

Home Banking lets you do all of the following online:

- Check your balances
- See what checks have cleared
- Review your account transaction history
- Make loan payments
- Request a withdrawal
- Place a stop payment
- Access Bill Pay
- Make and see pending transfers and payments
- And more

To get started with home banking, visit a branch or call the Member Resource Center to request an application be sent to you. Then just log in with your account number and password from the RGCU home page. You'll be able to change your password the first time you log in. If you forget your password, call us, and we'll reset it for you. Also, to keep your online banking secure, your account will freeze after three consecutive unsuccessful login attempts. If this happens, just call us, and we'll get you up and running again.

Free Online Bill Pay

RGCU's free online Bill Pay lets you set up automatic payments and more at your fingertips. Pay anyone electronically and securely 24 hours a day, 7 days a week. Don't worry about signing checks anymore. Say bye-bye to sealing envelopes and buying postage, too!

ACH (Automated Clearing House) Origination Transfer

Very similar to Bill Pay, an ACH (Automated Clearing House) Origination transfer is your quick, convenient and free way to transfer money to and from other financial institutions and to set up one-time and recurring payments for bills.

For help getting started with Bill Pay and ACH Origination email us at memberservices@riograndecu.org.

Even more free eServices just for you:

- Free eStatements
- Free eAlerts
- Free Direct Deposit
- Free electronic transfers